



Sports • Connections • More

## S2 SPORTS CLUB GENERAL TERMS AND CONDITIONS

### 1. Participation & Use of Facilities

These Terms & Conditions apply to all S2 Sport Club services and activities, including padel, football, fitness and other sports, court and pitch bookings, private and group lessons, academies, tournaments, events and programmes.

All users agree to respect club facilities, staff and other participants, follow safety instructions and comply with club rules and regulations.

S2 Sport reserves the right to restrict access or participation in cases of inappropriate behaviour, misuse of facilities or failure to comply with club rules.

### 2. Health, Safety & Liability

I understand that participation in sports and physical activities involves inherent risks, including accidental injuries, and voluntarily accept these risks for myself and/or my child.

I confirm that I am, or my child is, fit to participate to the best of my knowledge and agree to inform S2 Sport of any relevant medical conditions, allergies or special requirements that may affect safe participation.

S2 Sport will take reasonable precautions to provide a safe environment but shall not be held responsible for injuries, accidents or losses arising solely from the ordinary risks of participation, except where caused by its negligence, failure to exercise reasonable care or other circumstances giving rise to legal liability.

### 3. Bookings, Payments & Cancellations

All bookings, classes, programmes and activities are subject to availability and the applicable payment, cancellation and refund policies.

For standard bookings and lessons, cancellations must be made at least **6 hours before the scheduled start time**, unless otherwise specified. Late cancellations or no-shows may result in the applicable fee being charged.



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Academies, tournaments, events and other programmes may have specific conditions communicated at registration.

S2 Sport reserves the right to modify schedules, activities or facility availability due to weather conditions, maintenance, safety concerns or operational requirements.

Where a paid service cannot be provided, appropriate rescheduling, credits or refunds will be offered in accordance with the applicable policies and law.

#### **4. Medical Assistance & Child Protection**

In the event of an accident or medical emergency, I authorise S2 Sport to provide appropriate first aid and arrange emergency medical assistance when necessary, subject to applicable law.

S2 Sport is committed to providing a safe, respectful and inclusive environment for all users, particularly children.

For participants under the age of 18, registration and acceptance of these Terms & Conditions must be completed by a parent or legally authorised guardian.

By accepting these terms on behalf of a minor, the parent or legal guardian authorises the child's participation in S2 Sport activities, acknowledges the associated sporting risks and agrees to the applicable safety, conduct and safeguarding provisions.

Parents or guardians are responsible for providing accurate contact and relevant medical information and for complying with the club's supervision, drop-off and collection procedures.

#### **5. Photography, Video & Media**

Photographs and videos may be taken during classes, bookings, training sessions, tournaments, events and other activities at S2 Sport.

S2 Sport may use photographs and videos for sporting, communication and promotional purposes, including official social media platforms, websites, flyers, advertisements and other marketing materials, subject to applicable privacy laws and required permissions.

By accepting these Terms & Conditions, users acknowledge that photography and filming may take place at the club.



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Users who do not wish to appear in photographs or videos intended for promotional use may inform S2 Sport Management by contacting **+233 53 581 9544**. S2 Sport will respect such requests and take reasonable steps to prevent unauthorised promotional use of their identifiable images.

Consent for promotional use may be withdrawn for future use at any time. No compensation will be payable for promotional uses that have been validly authorised.

## **6. Privacy & Personal Data**

S2 Sport collects and processes personal information necessary for registrations, bookings, payments, customer service, safety, communications and the management of club activities.

Personal information will be handled in accordance with **Ghana's Data Protection Act, 2012 (Act 843)** and applicable data protection requirements.

S2 Sport will take reasonable measures to protect personal information against unauthorised access, misuse, loss or disclosure.

Personal information will not be sold to third parties. Data may be shared with authorised service providers where necessary for club operations, subject to appropriate safeguards and legal requirements.

Users may request access to, correction of or deletion of their personal information, subject to applicable law, by contacting S2 Sport Management.

S2 Sport may send essential service communications regarding bookings, payments, activities and schedule changes. Promotional communications will be sent where the required consent or other lawful authorisation has been obtained. Users may opt out of direct marketing communications.

## **7. General Conduct & Responsibilities**

All users are expected to behave respectfully towards staff, coaches, participants and visitors, use facilities responsibly and follow club regulations.



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Bullying, harassment, discrimination, violence and inappropriate behaviour will not be tolerated.

Users are responsible for taking reasonable care of their personal belongings. S2 Sport is not responsible for loss or damage except where liability arises through its negligence or under applicable law.

S2 Sport may take reasonable action in cases of serious misconduct, including suspension or restriction of access to club services.

## **8. Acceptance of Terms & Parental Authorisation**

By registering with S2 Sport Club and accepting these Terms & Conditions, I confirm that:

- I have read, understood and agreed to these Terms & Conditions.
- I understand that they apply to my use of S2 Sport facilities, bookings, classes, academies, tournaments, events and other activities.
- I acknowledge the inherent risks associated with sporting activities and agree to comply with the club's safety rules and instructions.
- I understand that photographs and videos may be taken during club activities and that I may communicate any objection to promotional use of my image.
- I understand how my personal information will be processed in accordance with the club's privacy provisions.
- Where registering on behalf of a minor, I confirm that I am the parent or legally authorised guardian and have the authority to accept these Terms & Conditions and authorise their participation.

These Terms & Conditions are governed by the laws of the Republic of Ghana.

### **S2 SPORT CLUB – ACCRA, GHANA**

For enquiries, privacy requests or media-related objections, please contact S2 Sport Management at **+233 53 581 9544**.